

WATER AND WASTE SERVICES - WATER & SANITATION - SANITATION CONSUMPTIVE : EMERGENCY LEVEL (DURING RESTRICTIONS ONLY)										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2018/19 R excl. VAT	2018/19 R incl. VAT	VAT Yes/No	2019/20 R excl. VAT	2019/20 R incl. VAT	% Increase
		SANITATION CONSUMPTION:								
1.1		DOMESTIC Full - Standard - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	18.45	21.22	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	32.97	37.92	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	49.21	56.59	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	117.82	135.49	N/A
1.2.1		DOMESTIC Full - Standard - Indigent (Uncontrolled)		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	49.21	56.59	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	117.82	135.49	N/A
1.2.2		DOMESTIC Full - Standard - Indigent (Controlled)		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
1.3		DOMESTIC Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	18.45	21.22	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	32.97	37.92	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	49.21	56.59	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	117.82	135.49	N/A
1.4		Domestic Cluster - Social Housing Institutions - City Partners		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners - Full and Conditional						

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	32.97	37.92	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	49.21	56.59	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	117.82	135.49	N/A
1.5		DOMESTIC Cluster - Indigent (Uncontrolled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance of 7.35 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	49.21	56.59	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	117.82	135.49	N/A
1.5.1		DOMESTIC Cluster - Indigent (Controlled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance of 7.35 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
1.6		DOMESTIC Backyard Dwellers		Single separate activated water management device to backyard occupants. An allowance of 7.35 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Not currently active).						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
2.1		COMMERCIAL - Standard	Per kl	95% of water consumption. (* See Note.)	N/A	N/A	y	33.02	37.97	N/A
2.2		INDUSTRIAL - Standard	Per kl	95% of water consumption. (* See Note.)	N/A	N/A	y	33.02	37.97	N/A

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3		OTHER								
3.1		Government	Per kl	National/Provincial - 95% of water	N/A	N/A	y	33.02	37.97	N/A
3.2	FCR	Schools/Sport Bodies/Religious Institutions/Charities	Per kl		N/A	N/A	y	33.02	37.97	N/A
3.3		Miscellaneous - Standard	Per kl	All consumers not in other categories - 95% of water consumption. (* See Note.)	N/A	N/A	y	33.02	37.97	N/A
3.4		Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals / Homes for Children		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.525 kl per person)	Per kl per person		N/A	N/A	y	0.00	0.00	N/A
	FCR	Step 2 (>0.525 kl per person)	Per kl per person		N/A	N/A	y	33.02	37.97	N/A
3.5		Old Aged Homes as defined		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.525 kl per person)	Per kl per person		N/A	N/A	y	0.00	0.00	N/A
	FCR	Step 2 (>0.525 kl per person)	Per kl per person		N/A	N/A	y	33.02	37.97	N/A
4		DEPARTMENTAL								
4.1	FCR	Municipal	Per kl	95% of water (*See Note) consumption excluding facilities not connected to the sewer system .	N/A		n	33.02		N/A
4.2		Full - Standard - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A		n	18.45		N/A

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	32.97		N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A		n	49.21		N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A		n	117.82		N/A
4.3.1		Full - Standard - Indigent (Uncontrolled)		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	0.00		N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A		n	49.21		N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A		n	117.82		N/A
4.3.2		Full - Standard - Indigent (Controlled)		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	0.00		N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A		n	0.00		N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A		n	0.00		N/A
4.4		Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A		n	18.45		N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	32.97		N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A		n	49.21		N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A		n	117.82		N/A
4.5		Cluster - Indigent (Uncontrolled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. (* see note) up to a maximum of 35kl per household. An allowance of 7.35 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		N/A		n	0.00		N/A

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	0.00		N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A		n	49.21		N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A		n	117.82		N/A
4.5.1		Cluster - Indigent (Controlled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. (* see note) up to a maximum of 35kl per household. An allowance of 7.35 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	0.00		N/A
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		N/A		n	0.00		N/A
		Step 4 (>24.5 ≤ 35 kl)	Per kl		N/A		n	0.00		N/A
4.6		Backyard Dwellers		Single separate activated water management device to backyard occupants. An allowance of 7.35 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Currently active).						
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		N/A		n	0.00		N/A
5		WASTEWATER:								
5.1		Wastewater Treatment	Per kl	Only for cost recovery for Bulk Wastewater treatment for Sewer Services Reticulation of the City of Cape Town.	N/A		n	6.24		N/A
6		PUNITIVE TARIFF - LARGE FAMILY ADJUSTMENT FACTORS			FACTOR:			FACTOR:		
		5 Person Household			N/A			0.80		
		6 Person Household			N/A			0.67		
		7 Person Household			N/A			0.57		
		8 Person Household			N/A			0.50		
		9 Person Household			N/A			0.44		
		10 Person Household			N/A			0.40		
		11 Person Household			N/A			0.36		
		12 Person Household			N/A			0.33		
		>12 Person Household			N/A			0.31		
		* IMPORTANT NOTE:								

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		The Director of Water and Sanitation Services may adjust the percentages as appropriate to the consumer. This is not applicable to the Domestic Full category.								
7		SEWERAGE - FIXED BASIC : (Applicable to customers utilising alternative sources of water as primary resource)		The deemed amount of kilolitres will be multiplied by the applicable tariff category of the property.				KILOLITER		
7.1		Categories (excluding Indigent Properties)								
		Domestic Full			N/A	N/A	y	9.00		N/A
		Domestic Cluster	Per Unit		N/A	N/A	y	9.00		N/A
		Domestic Cluster - Social Housing Institutions - City Partners	Per Unit		N/A	N/A	y	9.00		N/A
		Commercial (performing business from single house premises)			N/A	N/A	y	9.00		N/A
		Commercial (performing business from larger business premises)			N/A	N/A	y	Determined by Water Audit		N/A
		Industrial			N/A	N/A	y	Determined by Water Audit		N/A
		Government			N/A	N/A	y	Determined by Water Audit		N/A
		Schools			N/A	N/A	y	Determined by Water Audit		N/A
		Sport Bodies			N/A	N/A	y	Determined by Water Audit		N/A
		Religious Institutions			N/A	N/A	y	Determined by Water Audit		N/A
		Charities			N/A	N/A	y	Determined by Water Audit		N/A
		Miscellaneous			N/A	N/A	y	Determined by Water Audit		N/A
		Water Services Intermediaries			N/A	N/A	y	Determined by Water Audit		N/A